



With all the uncertainty we're facing with the coronavirus crisis, staying connected is more important than ever as you and your family connect to work, school and friends from home. Our network is built to handle peak use day and night to meet the full needs of families' demands for entertainment, school assignments and late-night deadlines.



### Connecting Kids to Learning

As schools begin planning for educating students when classes resume this fall, we are partnering with school districts to explore several solutions to help meet the need of keeping students connected for in-person classes, virtual instruction or both. We've increased support for Connect2Compete, our low-cost, high speed internet service for families with school-aged children who are enrolled in low-income assistance programs. We've also partnered with PCs for People where families can purchase discounted refurbished computers. Making sure students were connected to educational resources is more important than ever.



### Families on the Move

Cox Quick Connect provides new residents with broadband connectivity immediately upon moving into their new home. Common Area Wi-Fi also provides residents with internet service on any device at any time on the property. To modernize any property, Quick Connect enables movers to have a frictionless move experience with "WiFi Ready" internet to new residents to remove a critical item from their "move to-do list." Along with the benefits of Cox Signature 2, Cox Homelife offers advanced security and automation to round out the amenities for the future-proofed property that will enable a frictionless move journey for new residents.



### Our Commitment

We were one of the first communications companies to support the FCC's Keep America Connected initiative by pledging to not terminate service to any residential or small business customer because of an inability to pay their bills due to disruptions caused by the coronavirus. We are also waiving late fees that any residential or small business customer incurs because of their economic circumstances related to the pandemic.

In addition to the Pledge, we unilaterally took the following steps:

- Residential customers in the company's Starter, Straight-Up Internet, and Connect2Compete packages were automatically upgraded to speeds of 50 Mbps.
- In order to best serve those who may have been impacted by COVID-19, we have given a temporary price reduction and speed increase for our Starter internet product to help seniors and college students.
- We have eliminated data usage overages for a 60-day period to meet the higher bandwidth demands.

Cox is committed to keeping people and communities connected. Visit [Cox.com](https://www.cox.com) for more information.



NOMINATIONS  
NOW OPEN

[MYAAGW.COM](http://MYAAGW.COM)

The 2022 Star of Excellence Awards will be held January 29th, 2022 to honor the best individuals and companies in the apartment industry. Winners of each of these awards are determined by an in-depth, confidential process using third-party hired judges or volunteers from another NAA affiliate. Visit the Nominations Homepage at [www.myaagw.com](http://www.myaagw.com) to learn more about the guidelines, the judging process, as well as a complete list of awards.

To begin finding the most deserving in each category, we are asking our members to nominate the individuals, teams, properties and companies they believe are the best. Follow the two-step process of submitting the nomination form and the nomination fee to make sure your favorites are honored!

**All forms and payments must both be made by August 31st in order to be considered.**

Thank you for helping us make sure the best are recognized and good luck to this year's nominees!



**AWARD CATEGORIES**

**Supplier Categories**

- Best Supporting Staff Member
- Best Supplier Representative
- Best Supplier Company

**Apartment Individual Categories**

- Best Maintenance Technician
- Best Maintenance Rookie
- Best Maintenance Supervisor
- Best Leasing Professional
- Best Leasing Professional Rookie
- Best Supporting Staff Member
- Best Property Manager
- Best Regional Manager
- Best Management Company
- Supporting Staff Member
- Best Management Company Executive

**Apartment Community Categories**

- Best Clubhouse/Leasing Office
- Best Social Media Presence
- Best Community
- Best Senior Community

**Apartment Team Categories**

- Best Maintenance Service Team
- Best Community Office Team
- Best Management Company

# Member of the Month

*By: Cody Stout, Maxus Properties*

This month's Member of the Month is Geron Smith, Executive Vice President with Precision Construction Services. Geron has been in his current role for two years and brings a wide background of experience to the AAGW. He has been a member of our association for over 10 years and says that his favorite part is, "Having the opportunity to work with the professional and knowledgeable industry leaders that are dedicated to thinking progressively and staying ahead of today's challenges." He has actively been involved with annual trade shows, Suppliers Council meetings, and is currently serving as an AAGW Community Ambassador.

His favorite AAGW sponsored event is the Round for Hope Golf Tournament. He says, "The tournament brings together property members, suppliers and other professionals to raise money for families that need assistance."

He says his most proud professional accomplishment is, "Every time I receive a thank you and a smile from a customer, it is an accomplishment." Thanks, Geron for your continued dedication and support of the AAGW. We appreciate you!



**Geron Smith**  
Precision Construction

# ANNUAL MEMBERSHIP MEETING



**KEYNOTE  
SPEAKER**



**Mike Rodriguez** **VENDOR SPOTLIGHT**

**August 19th · WBC Event Venue  
11:00 am - 1:00 pm**

Please join us at our annual membership meeting where we recognize the past year's work of the Association and Board of Directors.

We are excited to announce this year's keynote speaker, Mike Rodriguez, a highly sought after trainer and a trusted advisor for life and business strategies. He believes that through faith and action, you can overcome the challenges in your life and uncover your greatest potential. You will not want to miss his presentation!

Thank you to our meeting sponsor and spotlight vendor, Design Source Flooring!

## UPCOMING EVENTS

**Thursday, August 12th, 11:30 am - 1:00 pm**

Furniture Options

Board of Directors Meeting

**Wednesday, August 18th, 12:00 pm - 1:00 pm**

Farmer's Insurance District Office

Suppliers Council Meeting

**Thursday, August 19th, 11:00 am - 1:00 pm**

Wichita Brewing Company Event Venue

AAGW Annual Meeting

**August 31st - September 2nd**

Chicago, IL

NAA Apartmentalize Conference

**Thursday, September 16th, 10:00 am - 6:00 pm**

Suppliers Council Trade Show & Education Sessions

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